



RENTAL AGREEMENT & HOUSE RULES

🌟 Welcome to Finn Village – Sunset Glamping Pod

We are delighted to welcome you to Finn Village, a peaceful retreat nestled within the breathtaking surroundings of Loch Lomond & The Trossachs National Park.

Our goal is to provide every guest with a safe, relaxing, private, and memorable stay while protecting the natural beauty of the area and ensuring the comfort of all visitors.

By making a reservation and staying at Finn Village, you acknowledge and agree to comply with these House Rules, Terms & Conditions, and Safety Guidelines. The lead guest named on the booking is responsible for ensuring that all members of their party, including any approved visitors, comply with these requirements throughout their stay.

We appreciate your cooperation and look forward to making your stay at Finn Village a truly enjoyable experience.



Failure to comply with these rules may result in warnings, restrictions on facilities, deductions from the security deposit, recovery of costs incurred by Finn Village, immediate termination of the stay without refund, or guests being required to leave the premises.



Booking, Payments & Cancellation Policy



Booking & Payment Terms

To secure your booking, a 35% non-refundable deposit is required at the time of reservation.

- The remaining balance will be automatically charged 30 days before your arrival.
- If the balance payment cannot be successfully processed, Finn Village reserves the right to cancel the booking without refund of the deposit.
- If you wish to use a different payment card for the balance payment or security deposit, you must notify Finn Village before the payment due date shown in your booking confirmation.
- All bookings remain subject to these Terms & Conditions.



Security Deposit & Guest Conduct Charges

A £100 card pre-authorisation will be required to cover potential damage, additional cleaning, guest misconduct, breaches of these Terms & Conditions, and other costs incurred during your stay.

► How the Pre-Authorisation Works

- This is not an immediate charge. Your bank temporarily reserves the authorised amount.
- The pre-authorisation is normally released automatically by your bank within up to 10 working days after departure, provided no deductions are required.

- Finn Village has no control over the release times operated by individual banks.
- If the pre-authorisation remains visible after 10 working days, guests should contact their bank directly.
- For direct website bookings, pre-authorisation may be processed one day before arrival.
- For third-party bookings, pre-authorisation may be processed upon arrival using our card terminal.

► What the Security Deposit Covers

The security deposit is intended to cover not only physical damage but also any reasonable costs, losses, compensation payments, refunds, additional cleaning, staff time, contractor costs, administration costs, emergency call-out charges, or other expenses incurred by Finn Village as a direct result of:

- Guest misconduct.
- Breaches of these Terms & Conditions.
- Breaches of House Rules.
- The actions of any member of the booking party.
- The actions of any visitors permitted onto the property by the booking party.

The lead guest accepts responsibility for the conduct of all members of their party and any approved visitors.

The security deposit may be used to recover costs arising from, including but not limited to:

- Damage to accommodation, furniture, fixtures, fittings, equipment, hot tubs, gardens, BBQs, fire pits, or outdoor facilities.
- Unauthorised entry into neighbouring accommodation, gardens, hot tub areas, or private guest spaces.
- Excessive noise, shouting, disruptive behaviour, intoxicated behaviour, or breaches of quiet hours.
- Unauthorised visitors, gatherings, events, or exceeding occupancy limits.
- Smoking, vaping, drug use, or prohibited activities.
- Failure to secure hot tub covers or misuse of hot tub facilities.
- Additional cleaning requirements.
- Pet-related damage, excessive pet hair, or dog fouling.
- Lost, damaged, or unreturned keys.
- Unauthorised late check-outs.
- Excessive rubbish removal.
- Furniture moved from its designated location.
- Compensation, refunds, discounts, alternative accommodation costs, or goodwill payments provided to affected guests.
- Additional staff time required to investigate complaints or resolve incidents.

Where appropriate, Finn Village may retain photographs, CCTV footage, staff reports, guest complaints, invoices, receipts, correspondence, and other supporting evidence. Any deductions will be reasonable and proportionate to the actual loss, cost, expense, or compensation payment incurred.

Where the cost of any loss, damage, compensation payment, repair, replacement, cleaning, contractor attendance, management time, or other expense exceeds the £100 pre-authorisation amount, the lead guest remains responsible for the full balance and agrees to reimburse Finn Village upon request.

The examples listed above are not exhaustive and are provided for guidance only. Finn Village reserves the right to recover any reasonable loss, cost, expense, compensation payment, refund, or charge incurred as a result of a guest's breach of these Terms & Conditions.

Cancellation Policy

Cancellations made 30 days or more before arrival:

- Full refund of all monies paid, excluding the non-refundable deposit.

Cancellations made less than 30 days before arrival:

- 100% of the booking value is non-refundable.

No refunds will be provided for:

- No-shows.
- Early departures.
- Adverse weather conditions.
- Illness, injury, travel disruption, or personal circumstances.

Guests are strongly encouraged to obtain suitable travel insurance.

Date Change Policy

Date changes are permitted only when requested more than 30 days before the scheduled arrival date and remain subject to availability.

- A £50 administration fee applies to approved date changes.
- No date changes are permitted within 30 days of arrival.
- Requests made within 30 days of arrival will be treated as a cancellation and charged in accordance with the cancellation policy.

Finn Village strongly recommends that guests ensure they are able to travel on their selected dates before confirming their booking.

Your Accommodation

Sunset Glamping Pod – A Luxury Escape Under the Stars

Designed exclusively for two guests, Sunset Glamping Pod offers a unique blend of comfort, privacy, and outdoor living in the heart of Loch Lomond & The Trossachs National Park.

Nestled in a peaceful and secluded setting, this beautifully crafted glamping retreat has been thoughtfully designed to create an unforgettable romantic escape. Relax in your private fully covered Ofuro-style hot tub, enjoy breathtaking sunset views, cosy up beside the fire pit, or unwind in your own private cinema area with luxury reclining sofas and a large screen.

Whether you're celebrating a special occasion or simply escaping the everyday, Sunset Glamping Pod provides the perfect balance of nature, comfort, and indulgence.

Included Amenities

- Beautifully styled glamping pod with modern comforts and elegant décor
- Fully equipped kitchen featuring an oven, microwave, dishwasher, coffee machine, kettle, toaster, cookware, crockery, and dining essentials
- Private fully covered Ofuro-style hot tub – the perfect place to relax while taking in the surrounding countryside and stunning sunsets
- Private cinema area with luxury reclining sofas and a large screen for cosy movie nights
- Fully covered and weatherproof outdoor lounge, allowing you to enjoy the outdoors in every season
- Outdoor pizza oven and wood-fired stove for creating memorable dining experiences
- Outdoor drinks fridge for chilled refreshments
- Private fire pit area, ideal for toasting marshmallows beneath the stars
- Gas BBQ available for hire (subject to availability)
- Smart TV and complimentary high-speed Wi-Fi throughout
- Atmospheric outdoor lighting creating a warm and enchanting ambience
- Private and secluded setting designed for peace, relaxation, and privacy
- Freshly prepared breakfast available each morning (additional charges apply)
- Dog-friendly accommodation (additional charges apply)
- Access to the 24-hour Honesty Shop for essentials, snacks, drinks, and treats
- Celebration packages available upon request

Bathrobes remain the property of Finn Village. Missing or damaged bathrobes may be charged at replacement cost.

Sleeping Arrangements & Bathroom

- Comfortable double bed with luxury bedding
 - Private en-suite shower room with toilet and wash basin
-

✦ Designed for Relaxation

Sunset Glamping Pod has been thoughtfully designed to provide a peaceful and memorable escape, combining the charm of luxury glamping with modern comforts and complete privacy.

From the fully covered Ofuro-style hot tub and private cinema area to the cosy outdoor lounge and fire pit, every detail has been carefully chosen to create a truly unique retreat.

Whether you're celebrating a special occasion, enjoying a romantic getaway, or simply looking to reconnect with nature, we hope your stay at Finn Village will be both relaxing and unforgettable.

👤 Guests, Visitors & Occupancy Policy

To ensure the comfort, safety, privacy, and enjoyment of all guests staying at Finn Village, the following occupancy and visitor rules apply.

- 🚫 Adults-Only Accommodation
- 🚫 Children of any age are not permitted.
- 🚫 Infants, babies, toddlers, and persons under the age of 18 are not permitted within the accommodation or associated facilities.
- ✓ All guests must be aged 18 years or over.
- ✓ Valid identification may be requested upon arrival.

This policy is in place to maintain the peaceful, romantic, and relaxing atmosphere of the accommodation.

🛏 Occupancy Limits

- ✓ The maximum occupancy is 2 guests.
 - ✓ Only guests named on the booking confirmation may stay at the accommodation.
 - ✓ The maximum occupancy must not be exceeded at any time.
-

👤 Visitors

- 🚫 Visitors are not permitted unless approved in advance by Finn Village in writing.
- ✓ Approved visitors must leave the property by 10:00 PM unless formally added to the booking as overnight guests.

✓ Visitors are not permitted to use hot tubs, gardens, outdoor facilities, games room, conservatories, lounges, or any other guest amenities unless approved by Finn Village and added to the booking.

✓ Finn Village reserves the right to refuse visitor requests at its sole discretion.

Overnight Guests

 Undeclared overnight guests are strictly prohibited.

✓ Any person remaining at the accommodation after 10:00 PM who is not included on the booking may be deemed an overnight guest.

✓ Approved additional overnight guests are charged at £50 per person, per night.

✓ Requests to add overnight guests must be approved in advance by Finn Village.

✓ Where an undeclared overnight guest is identified, a minimum charge of £50 per undeclared guest, per night may be applied in addition to any accommodation fees, compensation payments, administration costs, security deposit deductions, or other losses incurred by Finn Village.

✓ Finn Village reserves the right to terminate the stay without refund where undeclared overnight guests are found on the property.

Non-Compliance Consequences

Failure to comply with this policy may result in:

- Additional guest charges.
- Deductions from the security deposit.
- Recovery of compensation payments, refunds, administration costs, or other losses incurred by Finn Village.
- Restriction of access to facilities.
- Immediate termination of the stay without refund.
- Guests being required to leave the premises.
- Refusal of future bookings.

Finn Village reserves the right to verify occupancy levels and investigate breaches using booking records, staff reports, guest statements, CCTV footage in communal areas, and other relevant evidence.

Quiet Hours & Privacy Policy

At Finn Village, we are committed to preserving the tranquillity and natural beauty of our surroundings within Loch Lomond & The Trossachs National Park.

To protect the comfort, privacy, and enjoyment of all guests, local residents, and wildlife, we operate a strict noise, privacy, and guest conduct policy.

Quiet Hours

To ensure a peaceful and enjoyable stay for all guests, quiet hours apply daily between:

 10:00 PM – 7:00 AM

During these hours, guests must avoid any behaviour likely to disturb other guests, residents, or wildlife.

The following are not permitted:

- Loud music or speakers.
- Excessive shouting, singing, or loud conversations.
- Drunken or disruptive behaviour.
- Any activity likely to disturb neighbouring guests.

Guests must comply with any reasonable request from Finn Village staff regarding noise levels.

Non-Compliance

Failure to comply may result in:

- Verbal or written warnings.
 - Restrictions on the use of facilities.
 - Deductions from the security deposit where costs or losses are incurred.
 - Termination of the stay without refund in serious cases.
-

Access to Other Accommodation & Private Areas

For the comfort, privacy, and security of all guests, Sunset Glamping Pod guests must remain within the accommodation and areas made available to them during their stay.

Guests must not:

- Enter another guest's room, accommodation, garden, hot tub area, or outdoor space.
- Approach, invite themselves into, or make use of facilities allocated to another booking without prior authorisation from Finn Village.
- Enter private residential areas of the property.
- Access staff-only areas.
- Use facilities allocated to another accommodation without permission from Finn Village management.

Speaking with other guests or being invited by another guest does not constitute permission to access accommodation, gardens, hot tubs, or private areas allocated to another booking.

Unauthorised entry into another accommodation or private area may result in deductions from the security deposit where costs, complaints, compensation payments, staff attendance, or other losses are incurred by Finn Village.

Serious breaches may result in termination of the stay without refund.

Check-In & Check-Out Policy

To ensure every guest receives the highest standards of cleanliness, comfort, and preparation, the following arrival and departure procedures apply.

Check-In

Standard Check-In: From 4:00 PM

Upon arrival, guests should proceed to the reception to collect keys and receive important information regarding their accommodation, facilities, and stay.

A valid payment card may be required for the security deposit pre-authorisation, where applicable.

Check-Out

Standard Check-Out: By 10:00 AM

Before departure, guests must:

- Return all keys to Reception or place them in the designated key drop box.
- Leave the accommodation in a tidy condition.
- Ensure all personal belongings have been removed.
- Secure doors and windows.
- Report any damage, breakages, faults, or maintenance issues.

Prompt departures assist our housekeeping team in preparing accommodation for incoming guests.

Early Arrival & Late Departure Options

Subject to availability, guests may request:

Early Arrival

1 PM – 2 PM: £35

2 PM – 3 PM: £25

3 PM – 4 PM: £15

Late Departure

10 AM – 11 AM: £15

11 AM – 12 PM: £25

12 PM – 1 PM: £35

All extensions must be requested and confirmed in advance.

Unauthorised early arrivals or late departures may result in additional charges being deducted from the security deposit.

Lost, Damaged & Unreturned Keys

Guests are responsible for all keys provided during their stay.

Lost, damaged, unreturned, or incorrectly returned keys may result in charges for:

- Replacement keys.
- Replacement locks.
- Locksmith attendance.
- Administration costs.
- Associated labour and contractor costs.

These costs may be recovered from the security deposit.

Breakfast at Sunset Glamping Pod (Additional Charges Apply)

Enjoy a freshly prepared breakfast delivered directly to your glamping pod, allowing you to relax and start your day in comfort and privacy.

- ✓ Breakfast is delivered directly to Sunset Glamping Pod at your chosen time
 - ✓ Choice of Full Scottish/English Breakfast or Continental Breakfast
 - ✓ Vegan and vegetarian options available upon request
 - ✓ Requests for vegan breakfasts, dietary requirements, allergies, or special dietary needs must be advised at least 3 days before arrival
 - ✓ Breakfast must be pre-booked, ordered, and paid for no later than 6:00 PM on the evening before service
 - ✓ Breakfast delivery is normally available between 8:00 AM and 9:30 AM. Alternative times may be available by prior arrangement
 - ✓ Please note that all confirmed breakfast orders are non-refundable
-

Breakfast Delivery

To ensure your breakfast is served fresh and on time:

- ✓ Guests should be available to receive their breakfast at the agreed delivery time
- ✓ If breakfast cannot be delivered due to guests being unavailable or failing to respond, Finn Village will wait for a maximum of 15 minutes from the agreed delivery time
- ✓ Breakfasts that cannot be delivered within this period may be withdrawn and will not be refunded

We look forward to helping you start your day with a delicious breakfast in the comfort of your own private glamping retreat.

Wood Stove & Heating Information

To help you settle in and enjoy your stay from the moment you arrive:

- ✓ The wood-burning stove will be prepared with a starter supply of firewood and kindling upon arrival
- ✓ A small complimentary supply of firewood is provided to help you get started
- ✓ Additional firewood can be purchased 24/7 from our on-site Honesty Shop
- ✓ The included firewood is intended to help you enjoy the wood stove and outdoor facilities; additional fuel required during your stay must be purchased separately
- ✓ The Glamping Pod is also equipped with central heating, providing warmth and comfort throughout the year
- ✓ For guests wishing to enjoy a warm and cosy outdoor lounge on arrival, a Gazebo Pre-Heat Package may be available. Details and pricing can be found in our Extras & Add-Ons Brochure

 If you plan to enjoy extended use of the wood-burning stove or Ofuro hot tub, we recommend purchasing additional firewood during your stay.

Wood-Fired Ofuro Hot Tub

Experience the soothing simplicity of our traditional Japanese-inspired Ofuro hot tub, designed to provide a peaceful and natural outdoor bathing experience.

- ✓ Private fully covered Ofuro-style hot tub, allowing you to enjoy a relaxing soak in comfort throughout the year, whatever the weather
- ✓ Heated using a traditional wood-fired stove
- ✓ No jets or bubble system – simply warm water, tranquillity, and relaxation
- ✓ Pre-heated prior to arrival for your comfort
- ✓ Water temperature is typically around 45°C upon arrival and may require cooling before use
- ✓ Always check the water temperature before entering and use the paddle provided to stir the water evenly
- ✓ A starter supply of firewood is included; additional firewood is available 24/7 from our on-site Honesty Shop
- ✓ A demonstration will be provided at check-in explaining how to safely maintain the water temperature throughout your stay

Please use the hot tub responsibly and follow all instructions provided during check-in.

Honesty Shop

An on-site Honesty Shop is available for guest convenience and may stock firewood, snacks, drinks, and everyday essentials.

Guests are responsible for paying for all items taken from the Honesty Shop during their stay.

Any unpaid purchases identified following departure may be charged to the guest or deducted from the security deposit, together with any associated administration costs incurred by Finn Village.

Finn Village reserves the right to verify purchases using stock records, CCTV footage, staff observations, guest declarations, or other reasonable evidence.

Available products, payment methods, and pricing may vary from time to time.

Extras & Add-Ons

A range of optional extras and upgrades are available to enhance your stay.

Details of available packages and pricing will be sent following confirmation of your booking.

Examples may include:

- Celebration packages.
- Firewood bundles.
- BBQ hire.
- Early arrival.
- Late departure.

All extras and add-ons are subject to availability and must be arranged directly with Finn Village.

Decorations & Celebration Packages

At Finn Village, we love helping guests celebrate special occasions while ensuring our accommodation remains beautiful, well-maintained, and damage-free for future guests.

Decoration Policy

Guest decorations are not permitted unless supplied or approved in advance by Finn Village.

To prevent damage to walls, wallpaper, paintwork, ceilings, doors, furniture, mirrors, fixtures, and furnishings, the following are strictly prohibited:

- Pins.
- Nails.

- Screws.
- Hooks.
- Glue.
- Adhesive strips.
- Blu Tack.
- Tape.
- Command strips.
- Confetti.
- Glitter.
- Hanging decorations.
- Any similar fixing materials.

Unauthorised decorations may be removed by Finn Village staff.

A minimum charge of £50 may be deducted from the security deposit where this policy is breached.

Where damage occurs, guests will be responsible for the full cost of:

- Repair.
- Redecoration.
- Replacement.
- Specialist cleaning.
- Contractor attendance.
- Materials and labour.

Additional charges may apply where the accommodation cannot be prepared for incoming guests due to decoration-related damage.

Celebration Packages

A range of celebration packages may be available for:

- Birthdays.
- Anniversaries.
- Romantic stays.
- Engagements.
- Other special occasions.

Package details and pricing will be provided following booking.

All packages remain subject to availability and must be arranged in advance.

Dog-Friendly Policy

At Finn Village, we warmly welcome well-behaved dogs and strive to provide an enjoyable experience for both guests and their pets.

Booking & Approval

Dogs are permitted only with prior approval.

Sunset Glamping Pod permits a maximum of:

- Up to 2 dogs per stay.

Applicable pet fees will be communicated following booking.

Breed Restrictions

Finn Village reserves the right to refuse bookings involving aggressive, dangerous, prohibited, or unsuitable breeds at its sole discretion.

Furniture & Bedding Policy

Dogs are not permitted on:

- Beds.
- Sofas.
- Chairs.
- Cushions.
- Any other furniture.

Guests are encouraged to bring throws, blankets, or pet covers if their dog is accustomed to sitting on furniture at home.

Failure to prevent pet hair, staining, odours, scratching, chewing, or damage may result in additional cleaning, repair, replacement, or specialist treatment charges.

Any additional cleaning required due to:

- Pet hair.
- Mud.
- Odours.
- Stains.
- Scratches.
- Chewing damage.
- Pet-related mess.

may result in deductions from the security deposit.

A minimum charge of £50 may apply where excessive pet hair requires cleaning beyond the standard changeover clean.

Guests remain responsible for the full cost of repair or replacement of any damaged furniture, flooring, fixtures, fittings, furnishings, bedding, mattresses, doors, or decorative finishes.

Supervision & Control

Dogs must:

- Be supervised at all times.
- Remain under control at all times.
- Be kept on a lead outside the accommodation unless within a private enclosed garden.

Dogs must not be left unattended within the accommodation unless prior written approval has been obtained from Finn Village.

Owners remain fully responsible for their dog's behaviour and any damage, injury, nuisance, or disturbance caused.

Waste Disposal

Owners must clean up after their dogs immediately.

Dog waste must be disposed of using the designated bins provided.

A minimum charge of £50 may apply where dog fouling is left in:

- Gardens.
 - Walkways.
 - Parking areas.
 - Grounds.
 - Communal spaces.
 - Outdoor facilities.
-

Behaviour & Noise

Dogs must not cause:

- Excessive barking.
- Aggressive behaviour.
- Intimidation.
- Nuisance.
- Disturbance to guests.
- Disturbance to wildlife.

Repeated complaints may result in:

- Restrictions being imposed.
 - Deductions from the security deposit.
 - Immediate termination of the stay.
-

Gas BBQ

A Gas BBQ may be hired as an optional extra.

Booking & Availability

- BBQ hire is subject to availability.
 - Requests should be made at least one day before arrival.
 - BBQ pricing is provided with Extras & Add-Ons information.
-

Guest Responsibilities & Safety

Guests must:

- Supervise the BBQ at all times whilst in use.
- Turn off the gas supply after use.
- Use the BBQ only in the designated location.
- Report faults, damage, leaks, or safety concerns immediately.

Guests must not:

- Move the BBQ.
 - Modify the BBQ.
 - Connect alternative gas supplies.
 - Use accelerants or unauthorised fuels.
 - Operate the BBQ whilst excessively intoxicated.
-

Liability & Damage

Guests use the BBQ facility at their own risk.

By using the BBQ, guests accept responsibility for ensuring it is operated safely and in accordance with all instructions provided.

Except where liability cannot legally be excluded, Finn Village shall not be responsible for injury, loss, damage, accidents, or claims arising from guest misuse, negligent behaviour, failure to follow instructions, or unauthorised use.

Guests remain responsible for any damage caused to:

- The BBQ.
- Accommodation.
- Furniture.
- Outdoor facilities.
- Gardens.
- Neighbouring property.

Any repair, replacement, cleaning, fire safety, contractor, emergency call-out, compensation, or associated costs may be recovered from the security deposit.

Non-Compliance Consequences

Failure to comply with BBQ rules may result in:

- Immediate withdrawal of BBQ access.
 - Deductions from the security deposit.
 - Recovery of costs incurred.
 - Immediate termination of the stay.
 - Guests being required to vacate the premises.
-

Sustainability Commitment

Nestled within Loch Lomond & The Trossachs National Park, Finn Village is committed to protecting the environment, preserving local wildlife, and reducing our environmental impact wherever possible.

Our Environmental Commitment

We actively promote:

- Responsible waste management.
- Energy conservation.
- Water conservation.
- Respect for wildlife and natural habitats.
- Sustainable travel choices where practical.

Guests are encouraged to help us maintain these standards throughout their stay.

Waste Disposal & Recycling Policy

To help us maintain a clean and environmentally responsible site, guests are required to dispose of waste correctly using the bins provided.

Each accommodation is provided with:

- One general waste bin.
- Recycling bins for plastic, paper & cardboard, food waste, and glass.

Recyclable waste must not be placed in the general waste bin.

A £25 waste management fee will be charged/deducted from the security deposit if recyclable waste is found in the general waste bin.

Additional waste removal, excessive rubbish, or waste requiring extra staff time for sorting, cleaning or disposal may incur further charges, which may also be deducted from the security deposit.

Thank you for helping us keep Finn Village clean, sustainable and environmentally friendly.

Parking Policy

Finn Village aims to minimise congestion and environmental impact whilst ensuring sufficient parking for all guests.

Parking Allocation

Sunset Glamping Pod:

- Maximum 1 vehicle.
-

Additional Vehicles

Additional vehicles may be permitted subject to:

- Prior approval.
- Availability.
- Payment of the applicable fee.

A charge of £20 per additional vehicle applies.

Guests must park only in designated parking areas and must not obstruct access roads, neighbouring accommodation, emergency access routes, or communal areas.

CCTV & Site Security

The safety and security of our guests, staff, and property is extremely important to us.

To help maintain a safe environment:

- CCTV operates in selected communal and external areas.
- CCTV is not installed inside accommodation or private hot tub areas.
- CCTV footage may be used to investigate complaints, security incidents, breaches of house rules, damage claims, occupancy disputes, unauthorised visitors, noise complaints, guest conduct issues, and other incidents affecting guest safety or Finn Village operations.

By entering the site, guests acknowledge that CCTV may be operating in communal areas.

Smoking & Drug Use Policy

Finn Village operates a strict no-smoking and zero-tolerance drug policy.

Smoking Policy

Smoking is strictly prohibited inside all accommodations.

Smoking is permitted only within designated outdoor areas where appropriate disposal facilities are provided.

Guests must dispose of cigarette waste responsibly.

Any evidence of:

- Smoking indoors.
- Vaping indoors.
- Cannabis use.
- Lingering smoke odours.
- Burn damage.

may result in cleaning, deodorising, laundering, repair, compensation, or associated costs being recovered from the security deposit.

Drug Use Policy

The possession, use, supply, or consumption of illegal drugs is strictly prohibited anywhere on the Finn Village site.

Any breach may result in:

- Immediate termination of the stay.
 - Removal from the premises without refund.
 - Police involvement where appropriate.
 - Refusal of future bookings.
-

Limited Liability Policy

Whilst Finn Village takes reasonable steps to provide a safe and secure environment, guests remain responsible for their own personal property and belongings.

Except where liability cannot legally be excluded:

- Finn Village accepts no responsibility for loss, theft, or damage to personal belongings.
 - Vehicles are parked entirely at the owner's risk.
 - Guests are responsible for ensuring their own safety and the safety of members of their party whilst using the accommodation and facilities.
-

Lost Property

Where personal belongings are left behind:

- Finn Village may retain found items for a reasonable period.
- Items can be returned upon request.

- A minimum charge of £10 applies to cover packaging, postage, administration, and handling costs.

We encourage guests to carefully check the accommodation before departure to ensure all belongings have been collected.

Cleaning & Damages Policy

Guests are expected to leave the accommodation in a clean and tidy condition.

Before departure, guests should:

- Remove rubbish.
- Return furniture to its original position.
- Report any breakages or damage.
- Leave the accommodation in a reasonable condition.

Damage beyond normal wear and tear, including but not limited to:

- Furniture.
 - Flooring.
 - Bedding.
 - Upholstery.
 - Appliances.
 - Fixtures.
 - Fittings.
 - Decorative finishes.
- will be charged at the full cost of repair or replacement.

Where additional cleaning, specialist cleaning, contractor attendance, compensation payments, management time, or remedial works are required, the associated costs may be recovered from the security deposit in accordance with the Security Deposit & Guest Conduct Charges policy.

💎 We hope you enjoy this luxury facility and have a safe, relaxing, and memorable stay at Finn Village.